

 CABLE ACCESSORIES COMPANY	Raytech Srl 11/13/17 Via Enrico Fermi 20019 Settimo Milanese (MI) Tax Code and VAT reg. number 11325760152	Vers. 001_ WEBSITE PRIVACY NOTICE E-COMMERCE NOTICE Page 1 of 5
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Specific information to be published on the website

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Section A

PRE-CONTRACTUAL INFORMATION PURSUANT TO ART. 12 of Legislative Decree 70/2003 FOR USERS OF THE E-COMMERCE PORTAL and of Legislative Decree 6 September 2005, no. 206 (Consumer Code, insofar as applicable to B2B contracts)

Dear User,

We wish to inform you that this e-commerce portal is operated by Raytech Srl and enables the conclusion of distance contracts for the sale of tangible movable goods via electronic means, in accordance with the legislation applicable to information society services, e-commerce, business-to-business sales, the protection of personal data and any other applicable regulatory obligations, as may be in force from time to time.

The portal may only be accessed and used by persons acting in the course of a business, commercial, craft or professional activity (professionals / businesses).

It may not be accessed by consumers as within the meaning of Article 3(1)(a) of Legislative Decree 206/2005.

A.1. Technical specifications of the portal

Raytech Srl's e-commerce portal can be accessed at [www.raytech.it/en/buy-online] and enables purchase contracts to be concluded entirely online.

The system is configured to operate exclusively in B2B (Business-to-Business) mode.

Any purchase made via the portal implies that the purchaser is a professional trader, as declared at the time of registration.

A.2. Registration requirements

To proceed with your purchase, you must:

1. complete the registration form with the company's full details (company name, registered office, tax code/VAT reg. number, SDI code or certified email address (PEC) for electronic invoicing, and the details of the legal or authorised representative);
2. provide and ensure that the self-certification of professional status remains valid;
3. keep your details up to date in your personal account.

Raytech Srl reserves the right to verify the information provided and to request further documentation before activating the account.

A.3. Prices and how they are calculated

All prices shown on the portal are in euros and do not include VAT.

The applicable VAT will be shown on the order summary and on the invoice, in accordance with the tax legislation in force in the country where the Customer is established.

Prices do not include:

- customs duties, import taxes or other fiscal charges applicable in the destination country other than Italy;
- transport and delivery costs, which are shown separately at the checkout stage;
- any transport insurance costs, if required.

A.4. Available payment methods

The following payment methods are accepted via the portal:

- bank transfer in advance;
- bank transfer / bank receipt with a payment term of 30/60/90 days, subject to Raytech Srl's assessment of the Customer's creditworthiness;
- credit card;
- PayPal;

The bank details for the bank transfer are set out in the Order Confirmation and on the invoice.

Raytech Srl accepts no liability for payments made using bank account details other than those officially provided.

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A.5. Delivery options

Deliveries are made to the address specified when placing the order.

The estimated delivery times are set out in the individual product descriptions and in the Order Confirmation. Reference is made in full to Article 7 and Article 8 of the General Conditions of Sale.

The Customer will be notified of the delivery status by email to the registered address within 48 hours of the parcel being collected by the courier.

A.6. Returns policy

Returns are regulated by Art. 11 of the General Terms and Conditions of Sale. The warranty for non-conformities is regulated by Art. 12 of the General Terms and Conditions of Sale. The provisions of Legislative Decree of 6 September 2005, no. 206 (Consumer Code) pertaining to consumer withdrawal do not apply, since the portal is reserved exclusively to professional operators.

As the portal operates exclusively in the B2B sector, the provisions on the right of withdrawal for consumers set out in Articles 52 et seq. of Legislative Decree 206/2005 do not apply, nor does the obligation to implement the online withdrawal function referred to in Article 54-bis of Legislative Decree 206/2005.

Returns of goods that are in conformity and free from defects are subject to prior written authorisation from Raytech Srl and to the charges set out in the General Conditions of Sale.

A.7. Statutory warranty

The product warranty is governed by Article 12 of the General Conditions of Sale. The rules governing guarantees in sales between traders, as set out in Articles 1490 et seq. of the Italian Civil Code, shall apply, with the obligation to report any defects within 8 days of their discovery, failing which the right to claim shall lapse.

The provisions on the statutory guarantee of conformity for consumers set out in Articles 128 et seq. of Legislative Decree 206/2005 206/2005.

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Section B

PRIVACY POLICY PURSUANT TO ARTICLES 13-14 REG. EU 2016/679

Dear User,

In accordance with European data protection law (Article 13 of Regulation (EU) 2016/679), pursuant to Legislative Decree 9 April 2003, No. 70 (E-commerce) and Legislative Decree 6 September 2005, No. 206 (Consumer Code, insofar as it applies to B2B contracts), the User acknowledges that **Raytech Srl** undertakes to process the User's personal data in accordance with the principles of fairness, lawfulness and transparency, and the protection of confidentiality.

	B.1. NATURE OF THE SERVICE AND SCOPE OF APPLICATION This e-commerce portal is operated by Raytech Srl and enables the conclusion of distance contracts for the sale of tangible movable goods via electronic means, in accordance with Article 2(1)(a) of Legislative Decree 70/2003. The portal may only be accessed and used by persons acting in the course of a business, commercial, craft or professional activity (professionals / businesses). <u>It may not be accessed by consumers as within the meaning of Article 3(1)(a) of Legislative Decree 206/2005.</u> B.2. DATA CATEGORIES In connection with registration for and use of the e-commerce portal, Raytech Srl processes the following categories of data: (a) Identification and contact details of the company and the contact person: • name or company name; • registered office and place of business; • tax code and VAT reg. number;
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	• SDI code / PEC address for electronic invoicing; • first and last names, job title, email address and telephone number of the contact person/portal user. b) Portal usage data: • access logs (date, time, IP address); • order and catalogue browsing history; • information provided in the self-declarations. (c) Contract and payment details: • orders, order confirmations, invoices; • bank details required for the processing of payments and receipts.
	B.3. DATA CONTROLLER The data controller is RAYTECH S.R.L. Registered office: Via Enrico Fermi 11/13/17 — 20019 Settimo Milanese (MI) Milan Companies Register — Tax Code and VAT Reg. No. 11325760152 Economic and Administrative Register (R.E.A.) No. MI-1458135 Email: info@raytech.it Certified Email (PEC): raytech@pecdata.it Website: www.raytech.com
	B.4. SOURCE OF PERSONAL DATA: The personal data held by the Data Controller are collected directly from the data subject.
	B.5. PURPOSES OF DATA PROCESSING AND LEGAL BASIS: The processing of your data, which are collected and stored in the e-commerce section of the website www.raytech.it], is based on the legal grounds of taking steps prior to entering into a contract and the performance of a contract (Article 6(b) of the GDPR) and is carried out for the following purposes: 1. Creation of a registration account for the user and for logging in to the portal. 2. Completion of the purchase order for the products and services offered by Raytech S.r.l. and the associated checkout process, i.e. order confirmation. 3. Administrative, accounting, tax and related regulatory activities. Furthermore, the legal basis for this is the pursuit of the Data Controller's legitimate interest for the following purpose: 4. Verification of the professional qualifications declared by the User. 5. Soft-spam, sending of informational, commercial communications and/or newsletters to the email address provided by the data subject at the time of purchase, concerning services similar to those covered by the sale (Article 130(4) of Legislative Decree (196/2003), unless the data subject objects. 6. Handling of complaints, disputes and litigation. 7. Portal security and fraud prevention Finally, the legal basis is your consent for the following purposes: 8. Subscription to the newsletter for the purpose of receiving informational and commercial communications and/or for direct marketing activities, including via text message or other digital means, or for customer satisfaction surveys, carried out by the Data Controller; 9. Disclosure and/or transfer of data for the purpose of sending commercial and/or marketing communications, including via newsletters, text messages, WhatsApp or other digital channels.

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	B.6. DATA RECIPIENTS: within the limits relevant to the stated purposes of processing, your data may be disclosed to: banks and payment service providers for the purpose of processing transactions; couriers and freight forwarders, for the fulfilment of deliveries; professionals and advisers (legal, tax and accounting) of Raytech Srl, within the limits of the mandate conferred; public, judicial and supervisory authorities, in the cases provided for by law; third parties (affiliates of the Data Controller); consultancy firms; private companies; web service providers; hosting providers; and external companies responsible for managing logistics activities, appointed as Data Processors by the Data Controller. Your personal data will not be disclosed in any way.
	B.7. TRANSFER OF DATA TO THIRD COUNTRIES The data collected are not transferred to third countries outside the European Community.
	B.8. RETENTION PERIOD The data collected will be retained for a period not exceeding that necessary to fulfil the purposes for which they are processed ('principle of data minimisation', Article 5, GDPR) or in accordance with the time limits laid down by law. A review is carried out periodically to assess whether the data held have become obsolete in relation to the purposes for which they were collected. For processing purposes based on the data subject's consent, the data will be retained until the data subject withdraws their consent.
	B.9. RIGHTS OF THE DATA SUBJECT Data subjects (individuals acting as points of contact for the client company) may exercise the following rights in relation to Raytech Srl: • access by data subject (Article 15 of the GDPR); • rectification of inaccurate data (Article 16 of the GDPR); • erasure ('right to be forgotten'), within the limits laid down by law (Article 17 of the GDPR); • restriction of processing (Article 18 of the GDPR); • data portability (Article 20 of the GDPR); • objection to processing based on legitimate interests (Article 21 of the GDPR); • withdrawal of consent, where the processing is based on that ground, without prejudice to the lawfulness of processing carried out prior to the withdrawal (Article 7 of the GDPR). Enquiries should be addressed to: info@raytech.it or raytech@pecdata.it You may also lodge a complaint with the Italian Data Protection Authority (www.garanteprivacy.it).
	B.10. OBLIGATION TO PROVIDE DATA We would like to inform you that the provision of data (marked *) is necessary and mandatory; failure to provide such data will result in the purchase order not being finalised, except in the case of purposes based on consent, for which the provision of data is optional and refusal to provide it will in no way affect the provision of the service.
	B.11. DATA PROCESSING METHODS The personal data you provide will be processed in accordance with the aforementioned legislation and the confidentiality obligations that underpin the Data Controller's activities. The data will be processed using both IT tools and paper-based media, as well as any other suitable medium (e.g. cloud-based systems, digital preservation and electronic archiving systems, etc.), in accordance with the appropriate technical and organisational security measures set out in the GDPR.



B.12. AUTOMATED DECISION-MAKING PROCESSES

No automated decision-making processes are envisaged.