



CABLE ACCESSORIES COMPANY

GENERAL TERMS AND CONDITIONS OF SALE

All our sales (including those made via the e-commerce portal available at <https://www.raytech.it/en/buy-online>) are made subject to the following terms and conditions, which are deemed to have been accepted by the Customer, unless otherwise stated in specific written agreements to be drawn up on a case-by-case basis and set out in our quotations or order confirmations. These conditions of sale shall take effect from the date of signature and until such time as any amendments are approved in writing.

ART. 1. PARTIES TO THE CONTRACT

1.1 In this document, '*Raytech Srl*' refers to the company Raytech S.r.l., with its registered office at Via Enrico Fermi 11/13, Settimo Milanese (MI), Milan Companies Register and tax code no. 11325760152, R.E.A. no. MI-1458135, info@raytech.it and '*Customer*' means the person who has placed an order for Raytech Srl products and whose order has been accepted by Raytech Srl.

1.2 The terms and conditions set out herein, together with the order confirmation, constitute the Contract between Raytech Srl and the Customer for the supply of the Products and are available in Italian and English.

ART. 2. DEFINITIONS

For the purposes of these terms and conditions:

- '*Contract*': refers to the terms and conditions set out in this document together with the Order Confirmation for the sale and purchase of tangible movable goods by Raytech Srl, entered into between the latter and the Customer as part of a distance selling system using electronic means, organised by Raytech Srl.

- '*Customer*': refers to the party identified through registration on the website www.raytech.it, who has made an order for Raytech Srl products, which has been accepted by Raytech Srl, or who has placed an order for Raytech Srl products, providing that they are acting in the performance of business, commercial, craft, or professional activities, i.e., in the capacity of legal person.

Access to the e-commerce portal and the conclusion of contracts via the portal are not permitted for consumers, defined as natural persons acting for purposes unrelated to their business or professional activities, in accordance with Article 3(1)(a) of Legislative Decree 206/2005. Raytech Srl reserves the right to request documentation proving the Customer's professional standing at any stage of the contractual relationship.

- '*Consumer*': refers to the natural person acting for purposes unrelated to any business, commercial, craft or professional activity they may carry out pursuant to Art. 3(1)(a) of Legislative Decree 6 September 2005, no. 206. Consumers are not permitted to access the e-commerce portal of Raytech Srl, nor may they draw up contracts via same.

- '*Export Laws*' refers to all applicable laws, regulations and provisions of the United States, the European Union and Italy pertaining to the export, re-export, transfer, and resale of products.

- '*Invoice*' refers to the invoice to be issued by Raytech Srl for the supply/sale of the products.

- '*Order*' refers to the order to be placed by the Customer in accordance with these terms and conditions.

- '*Order Confirmation*' refers to the confirmation document sent by Raytech containing the acceptance of the Customer's Order.

- '*Product*' means any product supplied or sold by Raytech Srl in accordance with these terms and conditions.

- '*Working Day*' refers to any day other than a Saturday, a Sunday or a public holiday in Italy.

- '*E-commerce Portal*': refers to the digital platform managed by Raytech Srl, accessible at <https://www.raytech.it/acquista-online> through which Customers (excluding the *consumer* channel) may enter into distance sales contracts via electronic means.

- '*B2B distance selling system*': refers to the distance selling system organised by Raytech Srl using electronic means (email, INFONET, METEL, the E-commerce Portal or portals commonly used by Raytech sales representatives), reserved exclusively for professional Customers.

These General Conditions of Sale exclusively govern business-to-business (B2B) relationships and do not apply to contracts with consumers.

ART. 3 SCOPE AND SUBJECT MATTER OF THE SERVICE.

3.1. The Products covered by the sale are those described in detail in the order confirmation and the delivery note (DDT); any other amendments to the Order must be agreed in writing.

3.2. Any proposals for additions and/or amendments agreed verbally, by telephone, by letter, by fax or by any other means of communication with Raytech Srl's staff or sales agents shall require written confirmation from Raytech Srl to be valid. Failing this, they will be ineffective.

3.3. The following are excluded from the sale price and may therefore be invoiced separately and distinctly from the order by RAYTECH Srl: any preliminary services requested for calculations, drawings, designs or similar, relating to assembly, construction, machining, painting, fitting, structural analysis or tenders for participation in competitive tendering (for example, through the production of material samples).

3.4. Raytech Srl shall not be held liable for any errors in connection with the aforementioned preliminary ancillary services, except in cases of wilful misconduct or gross negligence.

ART. 4. ORDERS.

4.1. Customer orders must be placed in writing and sent to Raytech Srl electronically (by fax and/or email).

Raytech Srl reserves the right to confirm the order within the next thirty (30) days.

In any event, Orders shall only become binding on the parties once Raytech Srl has expressly accepted them by sending the Order Confirmation to the Customer's email address.

Consequently, from that point onwards, the contract of sale/supply shall be deemed to have been concluded and the Order shall be irrevocable.

Any quotation provided prior to order confirmation is purely indicative and is not binding on the parties.

4.2. Orders placed via the Raytech Srl E-commerce Portal constitute an irrevocable contractual offer by the Customer from the moment this latter clicks the final order submission button ('Submit order', 'Confirm purchase' or equivalent wording), having first viewed the full order summary in accordance with Art. 12(1)(c) of Legislative Decree 70/2003.

The contract is concluded solely upon Raytech Srl sending the Order Confirmation to the Customer's email address, as provided during registration, in accordance with the terms set out in Article 4.1.

The Customer is responsible for the accuracy of the data entered on the portal.

Any input errors can be corrected during the summary stage, before the order is submitted.

Once the order has been placed, any amendments are subject to the conditions set out in Art. 4.3 and Art. 7.3.

4.3. Although Raytech Srl undertakes to do its utmost to supply the Products specified in the Order Confirmation, it may be unable to supply said Products because, for example, they are no longer in production.

In that case, Raytech Srl will contact the Customer to inform them and suggest any alternative products that may be available for purchase.

To this end, Raytech Srl hereby reserves the right to make additions or amendments to the Order Confirmation in relation to the original Order submitted by the Customer.

Said amendments shall be deemed to have been tacitly and definitively accepted by the Customer two (2) working days after the amended Confirmation has been sent.

4.4. Otherwise, within two (2) days of confirmation being sent, the Customer may request further amendments or additions to the order submitted to Raytech Srl, and Raytech Srl will have seven (7) days to reconfirm the Order.

If no agreement is reached, the Contract shall not be deemed to have been concluded.

ART. 5 PRICES

5.1. Prices are quoted in euros.

Any payments in currencies other than the standard one must be requested by email and may be subject to an exchange rate applied by Raytech Srl.

The prices quoted in the offer do not include any import duties or taxes that may be in force in the Customer's country of residence.

5.2. The Customer is responsible for paying VAT.

All prices shown are exclusive of VAT.

ART. 6 TERMS OF PAYMENT

6.1. PAYMENT METHOD

- by bank transfer in advance.
- by credit or debit card.

6.2. TERMS OF PAYMENT

- Raytech Srl will send the payment request, the invoice and the products to the Customer's email address specified in the Order Confirmation, at the same time as sending the notification that the goods are ready for dispatch, or with the Order Confirmation if the goods are in stock.
- In any event, Raytech Srl reserves the right to send the documents by email only.
- In the event of any customisation or special processing, the quotations will specify that two-thirds of the agreed price must be paid to Raytech Srl immediately after the payment request has been sent.
- The balance must, however, be paid upon receipt of the notification that the goods are ready for collection.
- Where the supply of goods is agreed to be made in instalments, failure to pay for even one instalment shall entitle Raytech Srl to suspend all activities until the amount due has been paid, and to demand, even in advance, payment for subsequent supplies, together with interest and related costs.
- Any delays in payment will result in the charging of interest on arrears in accordance with Legislative Decree 231/2002.
- Where advance payment or a deposit upon order confirmation has been agreed and the Customer fails to make such payment, Raytech Srl shall be entitled to cancel the order after ten (10) days have elapsed, and the contract shall be deemed to have been terminated by operation of law.

6.3. Ownership of the goods shall pass to the Customer only upon full payment to Raytech Srl of the agreed amount for the entire consignment. Raytech Srl shall therefore retain ownership of the goods until they have been paid for in full, in accordance with and for the purposes of Article 1523 of the Italian Civil Code.

6.4. In the event that delivery is not possible due to circumstances attributable to the Customer and the situation set out in clause 7.8 arises, or if the Customer requests postponement of the delivery date, if the contract stipulates payment to be made on the date of delivery of the goods, the Customer shall be required to fulfil their payment obligation within the originally agreed timeframe.

6.5. Payments shall be made by the Customer solely and exclusively using the payment method specified in the Order Confirmation or on the invoice.

6.6. Any agreement regarding a method of payment other than bank transfer or bank receipt (such as a cheque, bill of exchange or payment against delivery of goods or documents) does not alter the place of payment, which remains the place in which Raytech Srl has its registered office.

Any extensions, payment deferrals and/or acceptance of securities in lieu of payment granted by Raytech Srl to the Customer shall under no circumstances give rise to a novation of the obligations originally undertaken by the Customer.

6.7. Should the Customer fail to meet their payment obligations by the agreed due dates, in the case of payment by instalments, all outstanding amounts not yet due shall become immediately payable and the Customer shall be deemed to have forfeited the benefit of the payment terms without further notice.

6.8. In the case of staggered deliveries, should payment not be made or be delayed beyond the agreed deadlines, Raytech Srl may immediately suspend the supply of the goods.

6.9. In such circumstances, Raytech Srl shall in no way be held liable should the Customer suffer any loss or damage as a result of the failure to deliver.

ARTICLE 7. DELIVERY TERMS

7.1. The delivery terms stated in the Order Confirmations commence from the week following receipt of the order, excluding public holidays and the month of August.

The delivery terms stated in the quotations are not binding but merely indicative: any delays in delivery shall therefore not entitle the Customer to cancel or reduce the order, or to make any claim or take any action for damages; similarly, delivery times may be brought forward by up to fifteen working days, without prior notice and always subject to payment upon dispatch of the notice of goods ready for collection.

7.2. The Products will be delivered to the address stated on the Customer's Order Form.

Raytech will notify the Customer of the delivery status by email, to the address specified in the Order Form, within 48 hours of the carrier taking charge of the Products, in order to provide the Customer with the dispatch details, which will specify the delivery details.

7.3. Once the aforementioned email has been sent, the Customer will no longer be able to cancel the Order.

This provision applies to transactions between businesses (B2B) governed by these General Conditions of Sale. The rules on withdrawal rights for consumers set out in Articles 52 et seq. of the Legislative Decree 206/2005 do not apply, nor does the online withdrawal function referred to in Art. 54-bis of the same decree, as this concerns a contractual relationship between professional operators.

In any case, the delivery note will serve as proof of delivery to the carrier.

7.4. The Customer is obliged to keep the delivery note to be able to effect any return of goods pursuant to Articles 11 (Return) and 12 (Warranty) of these General Terms and Conditions of Sale. In the absence of any delivery note, Raytech Srl reserves the right to refuse the return.

7.5. Should Raytech Srl anticipate that it will be unable to deliver the goods on the agreed delivery date, it must notify the Customer promptly in writing and, where possible, specify the expected delivery date.

It is understood that, should the delay attributable to the seller exceed 90 days, the Customer may terminate the contract in respect of the products whose delivery is delayed, subject to 20 days' notice to be given in writing to Raytech Srl.

7.6. Any delay attributable to force majeure and therefore, beyond the control of Raytech Srl or any of its suppliers, shall not be deemed to be the fault of Raytech Srl (and, consequently, the contract may not be terminated).

By way of example only, and without limitation, force majeure shall be understood to include shortages of raw materials, breakdowns or work on plant (including for maintenance or upkeep), strikes, transport disruptions, restrictions on the movement of goods between countries or cities, pandemics, famines, riots, wars, earthquakes, floods, fires, etc.

7.7. In the circumstances set out in clause 7.6, the delivery term for the goods shall be deemed to be automatically extended by a period equal to the duration of the event causing the delay, to which a further 30 days shall be added to allow for the reorganisation of production.

7.8. The delivery deadline shall also be deemed automatically extended by a period equal to the delay in the fulfilment of the Customer's obligations, such as those relating to payment by the agreed due dates and/or cooperation to ensure the proper performance of the contract by Raytech Srl (for example, if the Customer fails to provide all the data necessary for the fulfilment of the supply within the required timeframes, or fails to provide timely approval of diagrams or drawings).

7.9. Should the Customer request changes while the supply is being executed, the delivery deadline shall be deemed to have been automatically amended and the parties shall agree on a new delivery date.

7.10. Should the goods not be delivered or collected due to the Customer's actions or negligence, once the period of one (1) year has elapsed, Raytech Srl shall be entitled to dispose of said goods at public landfill sites.

ART. 8 DELIVERY

8.1. Ex works at our premises in Settimo Milanese, unless otherwise specified in our quotation and/or Order Confirmation.

8.2. Packaging is to be deemed included unless otherwise agreed.

8.3. Transport shall be at the Customer's sole risk, even if the price has been agreed on a carriage paid basis.

When placing an order, the Customer must specify their choice of carrier; otherwise, another carrier chosen at Raytech Srl's discretion will be used.

Goods are not insured unless expressly requested by the Customer, who shall bear all relevant costs.

8.4. The delivery must be checked upon receipt and, in the event of partial loss or damage (not resulting from transport), the relevant notifications and reservations must be made in writing within five days, failing which the right to claim will lapse.

8.5. Any complaints regarding the condition of the packaging, the quantity or the external characteristics of the products (apparent defects) shall be notified to Raytech Srl, by noting a reservation on the delivery note upon receipt of the products. Failure to do so will lead to the lapse of any right to make a claim.

The transport document must be sent to Raytech Srl by fax within 24 hours.

8.6. Any complaints relating to defects that cannot be detected by diligent inspection upon receipt (hidden defects), subject to the provisions of Articles 10, 11 and 12, must be notified to Raytech Srl by registered letter with acknowledgement of receipt, failing which the right to claim shall lapse, within eight days of the date on which the defect was discovered or, in any event, no later than ninety days from delivery. The complaint must specify precisely the fault found and the products to which it relates.

8.7. Risk passes to the Customer even where delivery on a 'free at destination' basis or an equivalent term has been agreed, upon handover

of the goods to the first carrier at Raytech Srl's premises; from such time, the Customer holds Raytech Srl free and harmless from all liability for, but not limited to, deterioration, damage, theft, robberies or damage that the goods may sustain during transport.

8.8. Should delivery or dispatch be delayed due to the Customer's actions or negligence, or in any case at the Customer's request, the risk shall pass to the Customer from the moment the goods were ready for delivery at Raytech Srl's factory or warehouse.

ART. 9 TESTING AND INSPECTION

9.1. Where an agreement has been reached, any testing or inspection of the goods by the Customer must take place no later than fifteen calendar days from the date of dispatch of the goods.

Once this deadline has passed, the matter will be deemed to have been successfully completed.

Where commissioning and testing are to be carried out at the Customer's premises, the travel expenses, accommodation costs for our technical staff assigned to the task, and any other expenses directly incurred as a result of the commissioning and testing shall be borne by the Customer.

9.2. Testing and inspection at the Customer's premises do not include any installation or integration of the items supplied into the Customer's existing systems.

9.3. Compatibility with the Customer's proprietary systems is never guaranteed unless expressly authorised in writing by Raytech Srl.

ART. 10. WITHDRAWAL FROM THE CONTRACT

10.1 The Raytech Srl e-commerce portal is reserved exclusively for professionals, pursuant to Art. 3(1)(c) of Legislative Decree 6 September 2005, no. 206. The provisions of the abovementioned Consumer Code on the subject of consumers' right of withdrawal, as set out in Articles 52 et seq. do not, therefore, apply to contracts concluded through the portal.

10.2 Therefore, there is no conventional right of withdrawal ad nutum, in the Customer's favour. Any product returns are accepted exclusively in the cases and following the methods regulated by Art. 11 (Returns) and Art. 12 of the General Terms and Conditions of Sale.

10.3 The right of termination of the Contract for the reasons set down by law remains unaffected; this includes the case of serious default, pursuant to Articles 1453 et seq. of the Italian Civil Code.

10.4. Raytech Srl also reserves the right to terminate the contract without incurring any liability should it become aware of any protest of payments or the initiation of judicial, injunction, ordinary, insolvency, or out-of-court proceedings against the Customer.

ART. 11 RETURNS

11.1. These provisions on returns apply exclusively to transactions between businesses (B2B).

The provisions of Legislative Decree 206/2005 on the consumer's right of withdrawal (Articles 52 et seq.) do not apply, nor, consequently, does Article 54-bis of the same decree concerning the online withdrawal procedure.

Any return of goods is therefore subject to the conditions set out in the following paragraphs and to any written agreements between the parties.

11.2. Except as provided for in the following article concerning the warranty against faults and defects in the Products, the Customer shall not be entitled to return Products that comply with the order and are free from faults or non-conformities, unless prior written authorisation has been obtained from Raytech S.r.l.

The right to authorise a return is merely a commercial courtesy and does not entail the recognition of any right on the part of the Customer. Customers wishing to request authorisation for a return must submit a written request to Raytech S.r.l., stating the order number, the relevant delivery note or invoice concerned, the product codes of the items, the quantities and the reasons for the request. Raytech S.r.l. will notify the applicant of any authorisation within 15 (fifteen) days of receiving the request.

11.3. In the absence of prior written authorisation from Raytech S.r.l., any return of Products will be refused and the goods may be returned to the Customer, with the costs of transport, storage and any other charges to be borne exclusively by the Customer.

11.4. Products authorised for return must be returned within the time limit specified in the authorisation issued by Raytech Srl, together with a copy of the original delivery note and all documentation attached to the supply. Raytech Srl cannot accept returns arriving past this term or unaccompanied by the required documentation.

11.5. To return Products, the Customer must telephone +39 02 33500147 between 9:00 a.m. and 1:00 p.m. and 2:00 p.m. and 6:00 p.m., Monday to Thursday, and from 9:00 a.m. to 1:00 p.m. and 2:00 p.m. to 4:30 p.m. on Fridays, to arrange the return.

11.6. The refund of the price paid for the product does not include the shipping costs for returning the goods; these are therefore entirely at the Customer's expense.

11.7. Under no circumstances will returns be accepted if made by the Customer via shipments where the cost is borne by Raytech (so-called Port Assigned).

11.8. Raytech Srl reserves the right to check the condition of returned Products.

In the event that the Products are found to be damaged or used, altered, incomplete, not properly or fully packaged, or if certain parts – such as components, parts, accessories, packaging materials or boxes – are missing or damaged, Raytech Srl reserves the right to refuse to refund the purchase price, or to withhold, by way of compensation, amounts corresponding to the reduction in the Product's value, restoration costs, reconditioning costs, handling costs, and any other costs incurred.

11.9. Should Raytech authorise a return for reasons not attributable to Raytech, this latter shall be entitled to charge a fee to cover administration and reconditioning costs ('restocking fee') amounting to 30% of the net value of the returned Products, which will be deducted from the amount of any credit note issued to the Customer.

11.10. In any event, Raytech reserves the right to claim further sums from the Customer by way of compensation for damages, costs, expenses or on any other grounds arising from the return of the goods, failure to collect them or the Customer's breach of contract.

ART. 12 WARRANTY

12.1. The manufacturer's warranty, provided by Raytech Srl, is governed by the legislation on warranties between traders pursuant to Articles 1490 et seq. of the Civil Code, with the obligation to report any defects within eight days of their discovery, failing which the warranty shall lapse.

The provisions on the statutory guarantee of conformity for consumers set out in Articles 128 et seq. of Legislative Decree 206/2005 206/2005.

The manufacturer's warranty is valid for twelve months from the date of dispatch for Products manufactured directly by Raytech throughout Italy.

12.2. The Products are covered by a warranty providing for the free repair or replacement of any parts that should fail due to a manufacturing defect or material fault.

Should it prove impossible to repair or replace an item supplied, or should the item fail to comply with the technical specifications set out in the relevant documentation, the purchase price of the item shall be refunded in full settlement of all claims.

12.3. Under no circumstances does the warranty cover damage caused by wear and tear or products that have not been operated correctly.

12.4. Any decision regarding the replacement, repair or recasting of the item supplied is at the discretion of Raytech Srl.

12.5. Any transport costs for the return journey to and from the Raytech premises in Settimo Milanese shall always be borne by the Customer.

12.6. In the event of any site visits by our specialist staff, the Customer shall be liable for the cost of labour and travel and accommodation expenses, to be reimbursed on presentation of receipts.

12.7. The occurrence of faults or defects in material and workmanship does not entitle the Customer to suspend or reduce the payments agreed upon at the time of the order.

12.8. In any event, should a repair or replacement be carried out, the warranty on the repaired or replaced part is valid for 6 months from the date of the repair or replacement (the date of the delivery note accompanying the return to the customer).

12.9. Should Raytech Srl's attempts to remedy the defects repeatedly prove unsuccessful and Raytech Srl does not intend to replace the goods, the Customer shall be entitled to a price reduction or to terminate the contract; however, any claim for damages shall be excluded.

12.10 Raytech Srl shall be entitled to charge for any costs incurred in rectifying defects that have been unjustifiably raised by the Customer, such as defects resulting from failure to comply with storage, processing or assembly instructions.

12.11. Raytech Srl shall not be liable in any way if the repair or replacement has been hindered by the arbitrary actions of the Customer or a third party.

12.12. The Customer shall have no right to rely on this guarantee if they have not fulfilled their payment obligations in a timely and proper manner.

12.13. In the event of a partially defective delivery, the Customer shall not be entitled to assert any rights in respect of the other, non-defective parts of same.

ART. 13 USING THE E-COMMERCE PORTAL AND KEEPING YOUR LOGIN DETAILS SECURE.

13.1. Your login details for the E-commerce Portal (username and password) are personal, confidential and may not be disclosed to third parties.

The Customer is responsible for any activity carried out using their login details.

13.2. The Customer undertakes to notify Raytech Srl immediately of any unauthorised access or fraudulent use of their login details, as well as of any security breach of which they become aware.

13.3. Raytech Srl reserves the right to suspend or revoke access to the portal in the event of a breach of these General Terms and Conditions of Sale, the access policy for professional users, or in the event of suspicious or fraudulent activity.

13.4. Raytech Srl shall not be liable for any damage arising from the unauthorised use of the Customer's login details, except in cases of wilful misconduct or gross negligence on the part of Raytech Srl.

ART. 14 LIABILITY

14.1. Raytech Srl makes no warranty as to the results of the Customer's specific use of the goods supplied.

It is the Customer's responsibility to check that the items supplied are suitable for the specific application.

14.2. Under no circumstances shall Raytech Srl be liable or required to pay compensation for loss of profit, costs, expenses or any damage suffered by the Customer in connection with the use or non-use of the items supplied, whether new or following their repair or partial or complete replacement, or due to non-conformity with the technical specifications set out in the relevant documentation, and, more generally, for any event, act or omission attributable to Raytech Srl.

14.3. The technical specifications of the products sold, as set out in the forms, catalogues, leaflets or technical appendices relating to the products, may be subject to change or variation and/or amendments, while retaining similar functions and performance, without this giving rise to any liability on the part of Raytech Srl as a result of such changes.

ART. 15 PRIVACY

The processing of personal data of e-commerce portal users is regulated by the Privacy policy statement pursuant to Articles 13-14 of EU regulation 2016/679 (GDPR), which can be consulted in the dedicated section of the portal, at <https://www.raytech.it/>.

The Customer, by registering on the portal and concluding orders, confirm that they have read and understand the Privacy Policy.

ART. 16 USE OF THE TRADEMARK

16.1. The Raytech Srl trademark and its logo are registered with the relevant authorities and are therefore protected against improper or unauthorised use.

Raytech Srl does not authorise the use of its trademark without prior explicit written permission.

Any unauthorised use of the trademark, including use on one's own website, is punishable by law.

16.2. Use of the trademark is governed by a specific contract, which can be requested by email.

ART. 17 FURTHER OBLIGATIONS ARISING FROM THE CONTRACT.

17.1. The Customer may not assign any rights arising from the supply/sale contract.

Intellectual property rights and any other rights and/or title to documents, drawings, designs, specifications, etc. supplied to the Customer are the property of Raytech Srl.

17.2. The Customer expressly acknowledges that Raytech Srl holds the rights referred to above and undertakes not to provide the aforementioned documentation to third parties without the prior written authorisation of Raytech Srl.

17.3. The Customer shall be liable for any damages arising from a breach of the rights set out above.

ART. 18 SAFEGUARD CLAUSE.

The invalidity or nullity of a clause does not render the entire contract null and void. The parties undertake to replace any void or ineffective clause with a clause by means of which the economic purpose for which the contract and these terms and conditions were drawn up may be lawfully achieved.

ART. 19 ENTIRE AGREEMENT.

These general terms and conditions constitute the entire and sole agreement between the Customer and Raytech Srl in relation to the supplies made by the latter, and shall take precedence over any other terms, contracts, agreements or understandings, whether written or oral, previously entered into by the parties.

ART. 20 GOVERNING LAW. JURISDICTION.

Insofar as matters are not expressly governed by these 'General Terms and Conditions of Sale', the provisions on sales set out in Articles 1470 et seq. of the Italian Civil Code shall apply.

The Court of Milan shall have exclusive jurisdiction over any dispute arising from the contract of sale.

ART. 21 INFORMATION AND CONFIDENTIALITY

21.1. Any technical and/or commercial information, as well as any drawings, samples, models, photographs, data, descriptions of materials, technical specifications and quality standards which the Customer, at the time of concluding the contract or subsequently, comes into possession of or becomes aware of by virtue of their relationship with Raytech Srl, must remain confidential.

21.2. The Customer undertakes to maintain confidentiality and not to disclose and/or reveal to third parties any information provided by Raytech Srl and/or of which it has become aware by virtue of its relationship with the latter, for a period of 5 (five) years from the date of purchase of the goods. The Customer undertakes to return, upon simple request by Raytech Srl, all information in its possession at the time of the request.

The information contained in this document is confidential and intended solely for the persons/companies listed above for the purposes of fulfilling the contract; its distribution or copying may be unlawful. Your staff's personal data, collected during this or any subsequent correspondence, will be processed in accordance with our Privacy Policy, available at <https://www.raytech.it/> or which can be requested by writing to info@raytech.it